

Performance Evaluation for Global SCM-Processes

Compatibility Study for Big Data Approach of Process-Mining

Factsheet

Data Centralization: Challenges of ERP-supported SCM-Processes



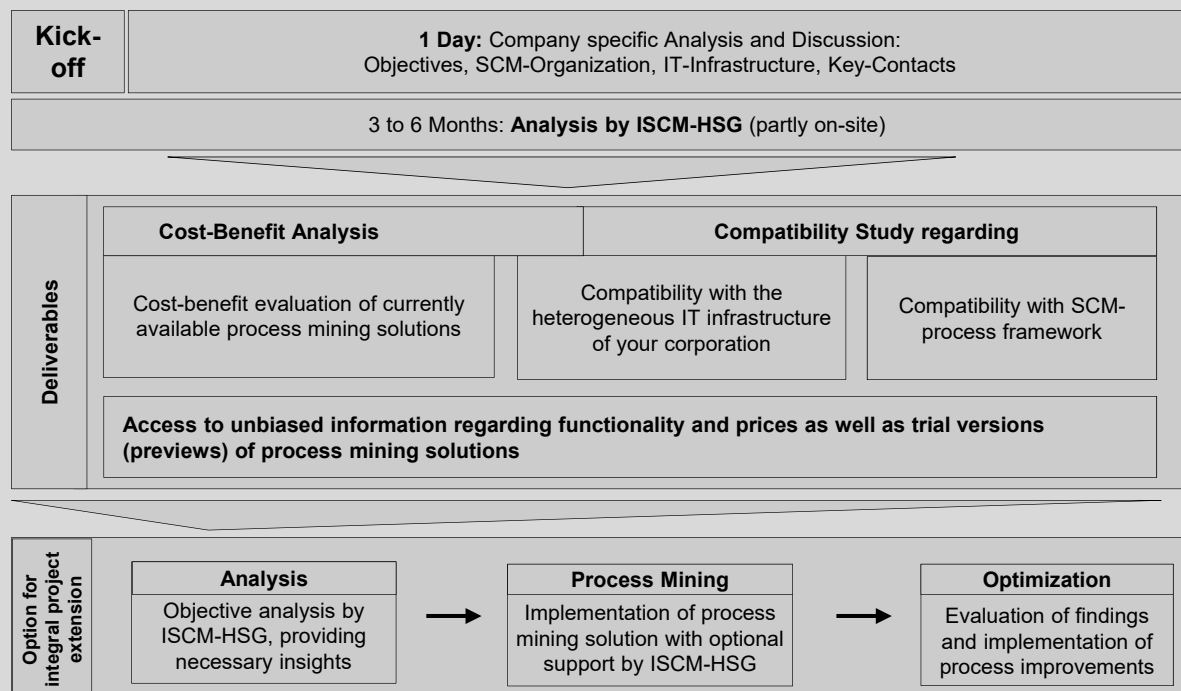
- Within a company's global supply chains there are multiple variants for the same SCM-Process, causing high operational and administrative costs
- Especially when faced with the need to centralize SCM-Data, companies have to identify and evaluate these process variants upon their effectiveness
- In order to reduce the multiple variants without decreasing performance, big data analysis for processes is required – namely «process-mining»
- Out of multiple applications not every process mining solution is applicable to every corporation's heterogeneous IT environment and SCM process framework

Unique Approach offered by ISCM-HSG



- ISCM-HSG offers an unbiased and research-driven approach towards the evaluation of SCM process-mining (solutions) for your company
- Benefiting from university-exclusive access to performance data, applications and research publications within the field, ISCM-HSG has unique access to information required for a comprehensive feasibility study for process-mining solutions
- During previous research-projects with MNCs, ISCM-HSG has already gained substantial insight into various IT infrastructures and data requirements of SCM

Concrete Deliverables of Feasibility Study and Optional Project Extension





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Feasibility study for Big Data Approach of Process-Mining

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Impact on your Corporation: Analysis

- Availability of performance data allows reduction of process variants, higher effectiveness and throughput of purchase orders
- Feasibility evaluation regarding SCM-data integration of various IT-sources
- Analysis provides knowledge foundation for sound decision-making upon upcoming process actions, process directions and possible areas to improve, as well as upcoming service purchase negotiations
- Efficient analysis process and application of tested framework – performed by a lean project team from ISCM-HSG requires little involvement of internal resources

Impact on your Corporation: Implementation

- Corporation-wide analysis conduction: application of process mining, summary of data on an overall-basis, thus, the optimal practice can be obtained and ideally implemented corporation-wide
 - Discovery of so far unknown derivations from happy path plus reasons for derivations
- Identification of «targets» with cost-optimization potential



Impact on your Corporation: Optimization

- Focus on reasons for derivations from happy path, rather than solving resulting issues
- Alignment of SCM-processes corporation-wide – increased efficiency, reduced costs, eased process-structure and handling



Suitable Project Participants

- Supply Chain Management divisions of multinational enterprises and international corporations, operating their supply chains via (various) ERP-systems on a daily basis and confronted with barriers of worldwide data harmonization, data processing and IT-infrastructure



Contact



Prof. Dr. Wolfgang Stölzle
Managing Director
Institute of Supply Chain
Management
University St.Gallen
Telefon: +41 71 224 7280
E-Mail:
wolfgang.stoelzle@unisg.ch



Elisabeth Altmayer, M.A. HSG
Research Assistant & Project
Manager
Institute of Supply Chain
Management
University St.Gallen
Telefon: +41 71 224 7284
E-Mail:
elisabeth.altmayer@unisg.ch



Julia Burkhardt, M.Sc.
Research Assistant &
Project Manager
Institute of Supply Chain
Management
University St.Gallen
Telefon: +41 71 224 7258
E-Mail:
julia.burkhardt@unisg.ch